



Bleeding Disorder Supply Vendor Checklist

Here are some services to check when researching bleeding disorder supply vendors:

- Have convenient service hours of operation
- Offer courteous and efficient customer service
- Provide pharmacist consultation
- Provide a full inventory of factor products, including different vial sizes
- Offer infusion and other ancillary supplies
- Have appropriate mechanisms for medical waste disposal
- Ship factor product in a timely manner
- Deliver factor products to the home
- Can arrange delivery when you are traveling
- Work well with doctors who prescribe the factor product
- Provide a summary of product orders/treatments to the prescribing doctor
- Provide factor product unit pricing information
- Bill third-party payers (such as health insurance companies) in an efficient and timely manner
- Provide guidance regarding health insurance issues (e.g., coverage options, appeals procedures, etc.)
- Have a factor product recall policy in place